



## HARYANA REAL ESTATE REGULATORY AUTHORITY PANCHKULA

Website: [www.haryanarera.gov.in](http://www.haryanarera.gov.in)

**Subject: Hearing of Complaints Cases by the Authority.**

In view of the prevailing Covid-19 situation and in accordance with the social distancing guidelines laid down by the Government of India, the Authority has decided to start its court proceedings through the video conferencing with effect from **1st September, 2020**. The parties shall now be given option to present their case by arguing it personally on the given date or by way of video conferencing.

2. In case any party chooses to participate in the proceedings by way of the video conference, following steps should be taken:

- Download Cisco Webex App from the website of the Authority [www.haryanarera.gov.in](http://www.haryanarera.gov.in) or from internet/Appstore.
- A cause list of each day starting from Tuesday **1st September, 2020** will be hosted on the website of the Authority along with the webex meeting ID as well as the link for that day.
- The link/ meeting Id will become alive at **11:00 A.M.** on the day of hearing of the matter. The parties concerned may click on the link or fill in pass-code in the Cisco Webex App. This will give access to the parties to the proceedings of the court.


3. For smooth conduct of the proceedings of the court all the parties as well as their advocates are requested to strictly follow following guidelines:

- i. Open the cause list on the home page and click on the link at the top of the list. The matter being heard will be displayed on the website of the Authority [www.haryanarera.gov.in](http://www.haryanarera.gov.in). Join the meeting only when their matter is called.
- ii. Keep the microphone on their device in mute mode and unmute only when they are called to do so or on their turn.
- iii. Keep the video camera off and switch on the same on their respective hearing.

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- iv. Speak only when called to speak by the Presiding Officer of the court. Only the party and the counsel representing the party shall be allowed to speak; multiple people shall not be allowed to speak and can be removed at the discretion of the bench.
  - v. Wait for hearing of their complaints and in case the other party is absent, the bench shall take up such complaint again at the end. In such an eventuality, the party which had already joined initially shall be required to wait.
  - vi. Immediately leave the meeting after completion of hearing of their matter.
  - vii. The party shall ensure that hearing is not interrupted by calls, messages or any other internal noise. Further, recording of the hearing conducted through video conferencing is strictly prohibited.
4. In case any party chooses to appear personally, the procedure as usual will be followed.

Place: Panchkula  
Date: 27.08.2020


  
Executive Director  
Haryana Real Estate Regulatory Authority, Panchkula.

Endst. No. HRERA-PKL/ED/2020/3905-10

Dated: 27.08.2020

A copy of the above is forwarded to the following: -

- i. Adjudicating Officer, HRERA, Panchkula.
- ii. CTP, HRERA, Panchkula.
- iii. AO (Petitions), HRERA, Panchkula. } for informing the concerned parties and their counsels.
- iv. PS to Hon'ble Chairman. } for information of Hon'ble
- v. PS to Hon'ble Members - I and II. } Chairman and Hon'ble Members.
- vi. Sh. Manjeet Singh, Programmer for uploading on the website of the Authority.

  
Executive Director  
HRERA Panchkula